

## PRO PACKAGE WARRANTY

(PRO Packages purchased after MARCH 1, 2023)

United Water Softeners (United Waterworks LLC) Pro Package water softener valve, parts, brine tank, media tank, carbon and resin, are warranted by United Waterworks LLC, to be free from defects in materials and workmanship under normal use within the service and operating parameters listed below for a period of a lifetime from the date of purchase. United Waterworks LLC will provide labor under said warranty at no charge for 5 year from the date of purchase. This limited product and material warranty may transfer from the original purchaser to another person or entity provided a service call inspection and a \$289.00 transfer fee is performed by United Waterworks LLC and paid by the new owner/entity. This limited warranty may transfer from the original location provided the warranted equipment is removed and reinstalled by United Water Softeners and these services are paid for at the current market rate by the customer. The United Waterworks LLC Sentinel water softener should be inspected and serviced with the UnitedCare 25 PRO PLUS maintenance plan on an annual basis. United Waterworks, LLC under this limited warranty shall be limited, at its option, to replace or repair any system(s) covered by this Limited Warranty. No warranty is made with respect to defects not reported to United Waterworks, LLC within the warranty period and/or defects or damages due to neglect, misuse, alterations, accident, misapplication, physical damage, or damage caused by fire, acts of God, freezing or hot water or similar causes. For outdoor installations where the system(s) are not undercover, a weather cover must be utilized for the warranty to be valid.

- United Waterworks, LLC will provide this limited warranty under the following conditions:
- All installation(s), services, repairs and parts required are provided by United Waterworks, LLC., or an authorized United Waterworks, LLC. dealer
- Required maintenance is scheduled by customer and performed as outlined herein
- All operational variables are within parameters as outlined herein

UNITED WATERWORKS, LLC GIVES THIS LIMITED WARRANTY TO ORIGINAL PURCHASER ONLY AND THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND HEREBY EXPRESSLY DISCLAIMS ALL OTHER SUCH WARRANTIES. UNITED WATERWORKS, LLC LIABILITY HERE UNDER SHALL NOT EXCEED THE COST OF THE PRODUCT. UNDER NO CIRCUMSTANCES WILL UNITED WATERWORKS, LLC BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER LOSS, DAMAGE OR EXPENSE OF ANY KIND, INCLUDING LOSS OF PROFITS, ARISING IN CONNECTION WITH THE INSTALLATION OR USE OR INABILITY TO USE THE WATER TREATMENT SYSTEM(S) OR SUPPLY LINE THE WATER TREATMENT SYSTEM(S) IS INCORPORATED INTO.

### CONDITIONS FOR OPERATIONS:

Minimum/Maximum Operating Pressures  
Minimum/Maximum Operating Temperatures

20 psi (138 kPa or 1.4 bar) -80 psi (862 kPa or 8.6 bar)  
40°F (4°C) - 110°F (43°C)